CIS (21-774) <u>C</u>omputer <u>I</u>nformation <u>S</u>ystems ⁱⁿ Industrial Engineering

Department of Industrial Engineering Sharif University of Technology

Session # 1



Course Description

Instructor

- Omid Fatahi Valilai, Ph.D. Industrial Engineering Department, Sharif University of Technology
- *Email: <u>Omidf@ie.sharif.edu</u>*, Tel: 6616-5706

Recommended prerequisite

(21-811)
09:00-10:30
(25%)
(30%)
(7.5%)
(25%)
(12.5%)
(+2.5%)

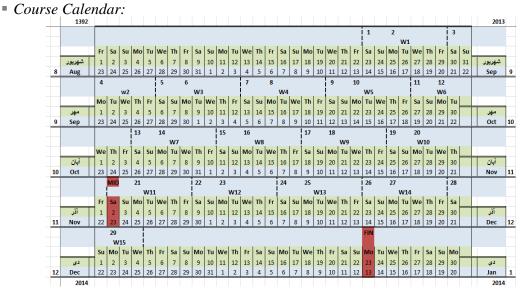
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- Mid-term session:
 - Saturday: 2nd Azar1392, 09:00 ~ 10:30
- Final Exam:
 - Monday: 23rd Dey1392, 15:00 ~ 17:30
- Reference:
 - Lucas, Henry J; "Information Technology for Management", 7th edition, 2009, Irwin Mc Fraw-Hill
 - Turban, Efraim; Volonino, Linda; "Information Technology for management, improving strategic and operational performance", 2011, John Wiley & Sons



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Course Description (Continued..)



Contents:	
 The role of managers in Information Technology (IT) 	(3 sessions)
 Organizational Issues 	(3 sessions)
 Information Technology 	(9 sessions)
 Operational and enterprises systems 	(4 sessions)
 Exciting directions in systems 	(3 sessions)
<i>E-Business and E-Commerce</i>	(3 sessions)
 Issues for senior management 	(2 sessions)

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Course Description (Continued..)

Contents:		
The role of managers in Information Technology (IT)	(3 sessions)	
Using technology to transform the organization		
 Interpreting and understanding Information 		
 Information Technology (IT) in perspective 		

- Frameworks for Information Technology
- The Basics of Information Systems

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Contents:

Organizational Issues

(3 sessions)

- The impact of Information Technology on the organization
 - Modern organization
 - Building a T-form organization
- Strategic issues of Information Technology
 - Information Technology and Corporate Strategy
 - Integrating technology with business technology
 - Managing Information Technology
- International business and Information Technology
 - The impact of globalization on business
 - *Key issues in international environment*
 - Managing Information Technology internationally

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Course Description (Continued..)

• Contents:

- Information Technology
 - *Fundamentals*
 - The components of a personal computer
 - Software
 - Managerial concerns
 - The Contribution of Higher-Level languages
 - The Web Browser and Internet standards
 - The operating system
 - Database management
 - File elements
 - Enter database management software
 - Database in systems design
 - Data Warehouses, Data Marts, and Data Centers
 - Enterprise Content Management

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• Contents:

- Information Technology (Continued ...)
 - Communications
 - Communications between computers
 - Networks
 - Information technology architecture
 - Hardware & software architecture
 - System alternatives and acquisition
 - To buy or not: major applications
 - The services industry
 - The pros and cons of outsourcing
 - Enterprise software packages
 - Building information systems
 - The design task
 - Systems design life cycle
 - Data collection for analysis and design

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Course Description (Continued..)

• Contents:

- Information Technology (Continued ...)
 - Building information systems (advanced topics)
 - System analysis
 - Survey and feasibility study
 - Determining feasibility
 - Computer Aided Software Engineering (CASE)
 - IT project management
 - Reengineering: changing business and business processes (case studies)
 - Reengineering a Process at Merrill Lynch System analysis and design
 - Reengineering the Entire Firm at Lithonia Lighting

epartment of Industrial Engineering, Sharif University of Technology CIS (21774), Session #1 (9 sessions)

(9 sessions)

Contents:

• Operational and enterprises systems

(4 sessions)

- Operational Planning and Control Systems
 - Manufacturing and Production Systems
 - Sales and Marketing Systems
 - Accounting and Finance Systems
 - Human Resource Systems
- Enterprise Information Systems
 - Enterprise Systems
 - Enterprise Resource Planning (ERP) Systems
 - Supply Chain Management (SCM) Systems
 - Customer Relationship Management (CRM) Systems
 - Knowledge Management (KM) Systems

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Course Description (Continued..)

• Contents:

- Exciting directions in systems
 - Supporting knowledge workers
 - The Range of User Activities
 - Policy Issues for Management
 - Organizational support systems: DSSs, GDSSs, EISs, MIS
 - Decision-Support Systems
 - Group Decision-Support Systems
 - Groupware and Organizational Knowledge
 - Intelligent systems
 - Artificial intelligence
 - Expert Systems: Applied AI
 - Knowledge Discovery

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• Contents:

E-Business and E-Commerce

(3 sessions)

- E-Business Challenges and Strategies
 - Business-to-Consumer (B2C) E-Commerce
 - Business-to-Business (B2) E-Commerce and E-Procurement
 - E-Government

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Course Description (Continued..)

Contents:

- Issues for senior management
 - Management control of Information Technology
 - Management Control
 - Control of Systems Development
 - Auditing Information Systems
 - Management Issues
 - Security Issues: Viruses, Worms, and Other Creatures
 - Information Technology issues for management
 - Management in a Technological Environment
 - The Changing World of Information
 - Societal implications and the future with technology
 - Social responsibilities
 - Ethics and Information technology
 - The future Information Technology

Department of Industrial Engineering, Sharif University of Technology CIS (21774), Session #1 (3 sessions)