# ERP (21-550)

Advanced Manufacturing Laboratory Department of Industrial Engineering Sharif University of Technology

Session #13



# Course Description

- Instructor
  - Omid Fatahi Valilai, Ph.D. Industrial Engineering Department, Sharif University of Technology
  - Email: FValilai@sharif.edu, Tel: 6616-5706
  - Website: Sharif.edu/~fvalilai
- Class time

•	Sunday-Tuesday	16:30-18:30
•	Wednesday	09:00-12:00

#### Course evaluation

	Mid-term	(30%)
•	Final exam	(40%)
•	Quiz	(5%)
•	Exercise	(10%)
•	ERP Lab	(15%)

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#### Course Description (Continued ...)

■ *Mid-term session:* 

■ Sunday: 8<sup>th</sup> Azar 1394, 16:30 ~ 18:00

■ Final Exam:

Sunday: 27<sup>th</sup> Dey 1394, 09:00 ~ 10:30

Reference:

Shtub, A., "Enterprise Resource Planning (ERP)- The dynamics of operations management", 2002, Kluwer Academic Publishers

Ptak, Carol A., "ERP Tools, Techniques, and Applications for Integrating the Supply Chain", 2004, The CRC Press

• Fui, F., Nah, H., "Enterprise Resource Planning", 2002, IRM Press

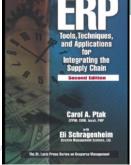
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#### Course Description (Continued ...)

■ *Mid-term session:* 

Sunday: 8th Azar 1394, 16:30 ~ 18:00

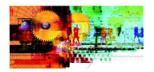
■ Final Exam:

Sunday: 27<sup>th</sup> Dey 1394, 09:00 ~ 10:30

■ Reference:

 Daniel E. O'leary, "Enterprise Resource Planning Systems Systems, Life Cycle, Electronic Commerce, and Risk", 2000, Cambridge University Press Enterprise Resource Planning Systems

Systems, Life Cycle,



Daniel E. O'Leary

CAMBRIDGE www.cambridge.org/978052179152

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## Course Description (Continued..)

#### Contents:

- Enterprise Management
- Operations Management
- The Evolution of ERP Systems: A Historical
- Organizations and organizational structures
- Scheduling
- Purchasing and inventory management
- Marketing considerations
- ERP selection and implementation

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## Course Description (Continued..)

#### • Contents:

- Enterprise Management
  - History of Enterprise Resource Planning
  - The Theory of Constraints and ERP
  - Sales and Operations Planning
  - Buffer Resource Strategy
  - Enterprise Resource Management
  - Integrating the Supply Chain to Reap the Rewards
  - Strategic Sourcing and Procurement

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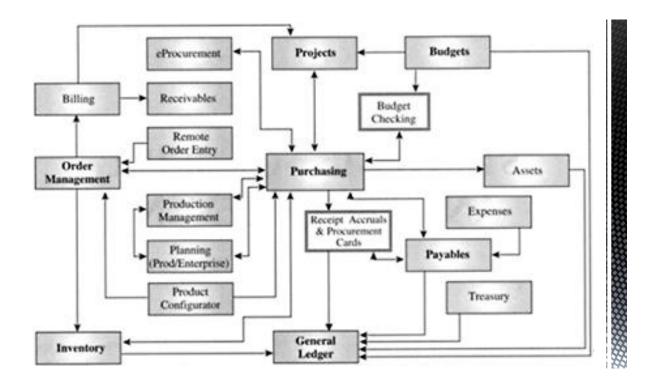
- Contents:
  - Strategic Sourcing and Procurement
    - During the 1940s and 1950s, the largest component of the cost of goods sold was labor.
    - In some companies this cost was around 50%.
      - This led to the Taylor labor movement and the focus on labor productivity.
      - The labor focus gave rise to our cost accounting methods where overhead is typically spread based on the production labor hours.
    - For almost 50 years, management has focused on the shop floor and how labor efficiencies can be improved.
    - North American managers continue to search for inexpensive offshore labor even though labor is now less than 10% of the current cost of goods sold.
    - Asian and European managers have begun to develop strategic sourcing agreements that move production closer to the market.

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#### Enterprise Management

- Contents:
  - Strategic Sourcing and Procurement
    - *In the 1990s, the cost landscape changed drastically.*
    - For most companies labor is an increasingly small part of costs.
    - On average the cost of material for an enterprise comprises about 60 to 80% of total cost.
    - Hal Mather at the World Symposium in 1997 claimed that the cost of logistics had exceeded the cost of labor for most manufacturing companies worldwide.

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- Contents:
  - Strategic Sourcing and Procurement
    - Supplier partnership characteristics
    - As the company moves to effective Supply Chain Management, supplier partnerships are formed to provide a win-win relationship between customer and supplier.
    - Supplier partnerships are characterized by:
      - Longer contracts
      - More exclusivity in agreements
      - Fewer (but better) suppliers
      - Higher volume between buyer and supplier
      - Lower prices
      - Quality at the (supplier) source

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- Contents:
  - Strategic Sourcing and Procurement
    - Supplier partnership characteristics
    - As the company moves to effective Supply Chain Management, supplier partnerships are formed to provide a win-win relationship between customer and supplier.
    - Supplier partnerships are characterized by:
      - Supplier centered design
      - Frequent delivery of small lots
      - Less burdensome order conveyance.
      - Delivery to point of consumption
      - Mutual openness

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### Enterprise Management

- Contents:
  - Strategic Sourcing and Procurement
    - A big key to successful supplier partnerships is mutual trust and openness.
    - Successful strategic sourcing is dependent on a number of different factors. These include:
      - Financial stability
      - Management commitment to excellence
      - Design and technology strength
      - Quality capabilities
      - Cost leadership
      - *Service and flexibility*
      - Manufacturing skills
      - Just in Time (JIT) development
      - Employee Participation

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#### • Contents:

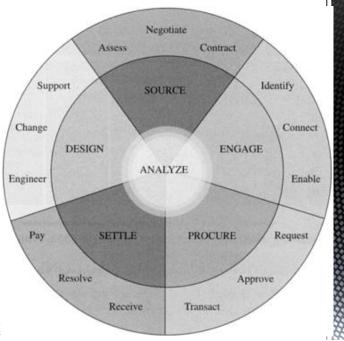
- Strategic Sourcing and Procurement
  - Supplier Relationship Management
  - Enabling supplier relationship management has been one of the hottest growth areas in technology.
  - The big issues in supplier relations management are:
    - Lack of visibility and control over all categories of spending
    - Silo supply solutions and processes
    - Inefficient communication with suppliers
    - Manual, labor-intensive processes
    - Not leveraging complete supply base
    - No single integrated insight into activity, performance, or spend

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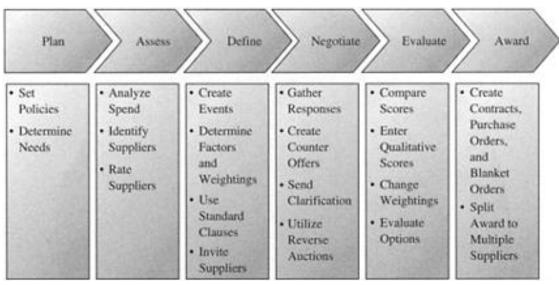
## Enterprise Management

#### • Contents:

- Strategic Sourcing and Procurement
  - Supplier Relationship Management



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Sourcing detail. (From PeopleSoft, copyright 2003.

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# Enterprise Management

- Contents:
  - Strategic Sourcing and Procurement
    - Supplier partnership cautions
      - Be careful not to overload one supplier.
      - Ensure a philosophic fit.
      - Complete contingency planning.

- Contents:
  - Strategic Sourcing and Procurement



#### Journal of Manufacturing Systems

Volume 36, July 2015, Pages 115-127



# A hybrid approach to select the best sourcing policy using stochastic programming

M. Keyvanloo 

, A.M. Kimiagari 

, A. Esfahanipour

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## Course Description (Continued..)

- Contents:
  - Operations Management
    - Operations Planning (Material and Capacity Requirements Planning)
    - Product Life Cycle Management
    - Manufacturing Execution System
    - Distribution

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