# MIS (Management Information System)

Department of Industrial Engineering Sharif University of Technology

Session # 2



#### Session schedule

- Contents
  - Structured analysis and design
  - Information system development
    - Systems Analysis and Design

#### Structured analysis and design

- Structured analysis
  - Study the current business environment
  - Model the old logical system
  - Model the new logical system
  - Model the new physical environment
  - Evaluate alternatives
  - Select the best design
  - Create the structured specification

Department of Industrial Engineering, Sharif University of Technology MIS (Management Information System), Session #2

## Structured analysis and design

- Structured design
  - Construct a structure chart
  - Examine the coupling (interdependency) relationships
  - Examine module cohesion
  - Refine the structure chart
  - Perform transform analysis
  - Perform transaction analysis
  - Create module specifications
  - Package the physical modules

Department of Industrial Engineering, Sharif University of Technology MIS (Management Information System), Session #2

- Information system development project
  - *Complex* ??

Activity	March April May June July August Sept C	)ct
Feasibility		
Analysis		
Design		
Development		
Quality Assurance		
Implementation		

Department of Industrial Engineering, Sharif University of Technology MIS (Management Information System), Session #2

# Information system development

- Information system development project
  - Realistic behavior

Activity	March April May June July August Sept Oct
Feasibility	
Analysis	
Design	
Development	
Quality Assurance	
Implementation	

Department of Industrial Engineering, Sharif University of Technology MIS (Management Information System), Session #2

- Information system development project
  - Managerial perspective

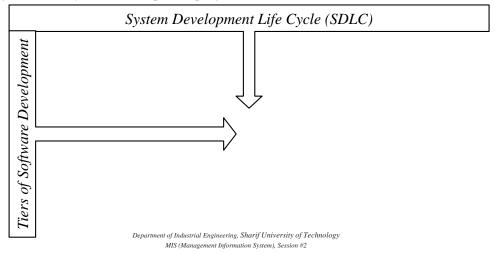
Management dictates how much time we have and shows no flexibility about running behind schedule

Department of Industrial Engineering, Sharif University of Technology MIS (Management Information System), Session #2

# Information system development

- Information system development project
  - The problem of managerial perspective fits into one of three scenarios:
    - Management is ignorant of the analysis and construction of systems and simply has no idea how much time is required to complete the project.
    - Management has little confidence in Development.
    - Unfortunately, bad management does exist.

Information system development project



# Information system development

- Information system development project
  - Tiers of Software Development
    - User Interface
    - Tools
    - Productivity Through Automation
    - Object Orientation
    - Client/Server
    - Internet/Intranet

Department of Industrial Engineering, Sharif University of Technology MIS (Management Information System), Session #2

- Tiers of Software Development
  - User Interface
    - Systems cannot be effectively designed without an appropriate user interface.
    - The user-interface tier is often overlooked: Many software projects today move too quickly into development without the effort having been spent to determine what is really needed from the user community.

Department of Industrial Engineering, Sharif University of Technology MIS (Management Information System), Session #2 11

# Information system development

- Tiers of Software Development
  - Tools
    - Software systems require that analysts have the appropriate tools to do their job.
    - Even more significant challenge is understanding which of the many available tools to use at any given point.
    - Software development tools are often designed for specialized use rather than for general application, and using the wrong tool can potentially cause significant damage.
    - The sequence of use for each specialized tool is also critical to success.

- Tiers of Software Development
  - Productivity Through Automation
    - Having the appropriate tools and knowing how and when to use them is only part of the formula for success. Analysts must also be productive
    - Productivity can be accomplished only through the use of automation.
    - Automation is implemented using integrated computer aided software engineering (CASE) products

Department of Industrial Engineering, Sharif University of Technology MIS (Management Information System), Session #2 10

# Information system development

- Tiers of Software Development
  - Object Orientation
    - Successful projects employ the concepts of object orientation (OO).
    - OO is the foundation of the reusable components that can be incorporated into other applications later.

- Tiers of Software Development
  - Client/Server
    - Client/server software processing, in its true implementation, involves the interaction of objects and defining the way in which they will communicate with each other.
  - Internet/Intranet
    - The advent of Web-based technology, sometimes known as Internet/Intranet processing, has led the industry to the use of a new breed of software applications.
    - e-commerce will exert the strongest shaping influence on the analyst's profession—a profession destined to become tomorrow's integrators of systems development.

Department of Industrial Engineering, Sharif University of Technology MIS (Management Information System), Session #2 15

## Information system development

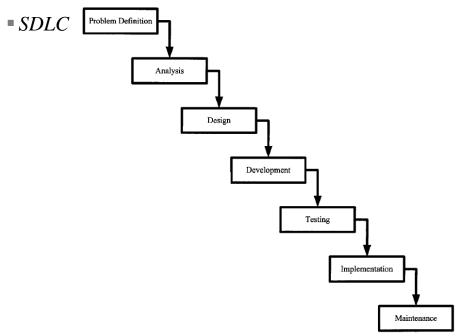
■ Information system development project

±.		<u> </u>
nen 	Tier	Analyst Application
Development	6	Internet/Intranet—Web-based transaction processing, media, and graphics
	5	Client/server—breaking down objects to their client and server applications
$\begin{bmatrix} are \\ \end{bmatrix}$	4	Object orientation—selection of objects and classes
Ž .	3	CASE—automation and productivity of tier 2
of Software	2	Structured Tools—DFD, PFD, ERD, STD, process specification, data repository
iers	1	User Interface—interviewing skills, JAD, RAD

Department of Industrial Engineering, Sharif University of Technology MIS (Management Information System), Session #2

- System Development Life Cycle (SDLC)
  - The basis for most systems analysis and design methodologies is the system development life cycle or SDLC.
  - It is sometimes called the waterfall method because the model visually suggests work cascading from step to step like a series of waterfalls.
  - In reality, there is considerable feedback between the various steps or phases.

Department of Industrial Engineering, Sharif University of Technology MIS (Management Information System), Session #2 17



Department of Industrial Engineering, Sharif University of Technology MIS (Management Information System), Session #2

## System Development Life Cycle (SDLC)

- Problem definition
  - The intent is to identify the problem, determine its cause, and outline a strategy for solving it.
- Analysis
  - The objective of analysis is to determine exactly what must be done to solve the problem (<u>logical</u> elements).
- Design
  - The objective of design is to determine how the problem will be solved (shift from <u>logical</u> to the <u>physical</u>).
- Development (creation)
  - The system is created during development.
- Test
  - Once the system is developed, it is tested to ensure that it does what it was designed to do.
- Implementation
  - After the system passes its final test, it is implemented and released to the user.
- Maintenance
  - The objective of maintenance is to keep the system functioning at an acceptable level

Department of Industrial Engineering, Sharif University of Technology MIS (Management Information System), Session #2 1

#### Information system development

■ Information system development project

System Development Life Cycle (SDLC)				
iers of Software Development				
		Tier	Analyst Application	
		6	Internet/IntranetWeb-based transaction processing, media, and graphics	
		5	Client/server—breaking down objects to their client and server applications	
	4	Object orientation—selection of objects and classes		
	3	CASE—automation and productivity of tier 2		
		2	Structured Tools—DFD, PFD, ERD, STD, process specification, data repository	
		1	User Interface—interviewing skills, JAD, RAD	

Department of Industrial Engineering, Sharif University of Technology MIS (Management Information System), Session #2